### HUMAN API



## Share Your Electronic Health Records (EHR) to Get Your Insurance Policy Issued Faster

**Congratulations!** You're only a few steps away from getting your application processed.

#### What's next?

Your advisor has partnered with **Human API** to give you a simple way to release your medical records electronically, to help you get your policy faster.

# Can't you just retrieve my medical records for me?

Yes, but the traditional process of requesting and retrieving medical records can add weeks (and sometimes months!) to the process. Meanwhile, it only takes a few minutes on average to share your electronic health records.





#### About Human API

Human API is a health technology company that gives consumers a simple way to share EHR data with the businesses that need them. Rather than rely on manual processes that involve phone calls, faxing, or mailing, Human API retrieves medical records digitally. For more information, visit our website at **www.humanapi.co**.

## How It Works

My Digital Records, powered by Human API, offers a simple online experience where you can authorize the release of your Electronic Health Records by connecting your **patient portal accounts**.



## Visit the link that was sent to you by your advisor.

In your web browser, go to the URL that your advisor should have given you. It should look something like:

https://mydigitalrecords.com/e4insurance



#### 2 Enter your information.

Enter your First Name, Last Name, and Email Address to get started.

**Pro Tip!** Make sure to have your patient portal login credentials on hand! You're going to need them in order to connect your accounts.



Human API Web Page

#### What's a "patient portal"?

**Patient portals** are websites or mobile apps that allow patients to interact with their healthcare providers (schedule appointments, send messages, etc.) and view electronic health records.



### 3

#### Search for a provider.

Search for a health system (recommended), a hospital/clinic, or a physician to find your patient portal.

If you are having difficulty finding your provider, click on the "Tell us about it" link located above the list of search results.

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4 of 14 res	sults			
	Having trouble	finding your provider? <u>Tell us</u>	about it so we can help.	
∱ ,	Katelyn Selch			
	Stephen Lerch, LICSW			
	701 14th St Nw, Washington, Distri	ct Of Columbia 20009		
	Stephen Lerch, LICSW			
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	503 Main St, Creighton, Nebraska é	8729 +4 other locations		
	Mary Search, CRNA			
-	04 Legion Dr, Las Vegas, New Mexi	co 87701		O Cha

Search Results

#### Need help?

If you need assistance at any point during the process, we encourage you to utilize the Live Chat feature by clicking on the *p* chat button, located on the bottom right corner of the popup window. Our dedicated support team is available to help on business days during the hours of 9 AM - 8 PM EST.

#### 4 Connect your account.

Enter your patient portal login credentials to connect your account and authorize the release of your electronic health records.

**Note:** If you don't have login credentials and need help creating a new patient portal account or need help recovering your login credentials, just click on the Chat button in the lower right corner of your screen and a member of the Human API support team will help guide you.

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Authorization page

#### Connect more accounts.

If you have additional patient portal accounts that you'd like to connect, click on the "**Connect Another Account**" button from the Success page, then "**Add new connection**" from the Wallet page. Repeat steps 3 and 4 to connect another account.

Once you've connected all of your accounts, close out of the popup window and you're done!



Success page



Wallet page

### Optional: View your health records

If you would like to download a FREE copy of your electronic health records, you may sign up for a Human API account. Simply look for the box highlighted in the red (see right) after connecting an account and click on "See my records" to be taken to https://my.humanapi.co, where you can view and manage your health data.

